

# Oklahoma Freewheel Refund Policy

## Freewheel, Inc.

### 2019 Oklahoma Freewheel Refund Policy

#### Refund Policy:

- Full refunds (minus the imAthlete.com service fee and a \$50.00 Freewheel, Inc. service fee) will be granted until February 28, 2019. Partial refunds (minus half (1/2) of the paid registration and the imAthlete.com service fee) will be granted from March 1, 2018 to April 30, 2018. No refunds will be granted after April 30, 2018. This includes Bus ticket purchases.
  - Full Refund:
    - November 3, 2018 – February 28, 2019
    - Refund the cost of registration minus a \$50 Freewheel, Inc. service fee and the imAthlete.com registration service fee
  - Partial Refund:
    - March 1, 2019 – April 30, 2019
    - Refund half (1/2) of the cost of registration minus the imAthlete.com registration service fee
  - No refund:
    - No refunds will be granted after April 30, 2019

#### Registration Transfer Policy:

- You may transfer your registration to the following year without incurring any fees or penalties between November 3, 2018 and May 31, 2019. You are only allowed to transfer a registration once. Refunds will not be granted to a transferred registration once registration has opened for the following year's tour.

#### Oklahoma Freewheel/Pork Belly Ventures Tent Services:

- All transactions are final
- No refunds will be granted for tent services

#### Oklahoma Freewheel Merchandise

- All transactions are final
- No refunds will be granted
- Exchanges
  - No exchanges on special order items
  - Exchanges limited to on hand stock only
  - Please contact Trevor Steward, Executive Director, at [director@okfreewheel.com](mailto:director@okfreewheel.com) or (918) 344-5987